

Dear Water Customer:

Our primary concern is to provide your family with a safe source of drinking water. To ensure this safety, your water is routinely tested for contaminants that may pose a health threat. For example, each month, the Louisiana Department of Health laboratory analyzes five (5) or more samples taken from our water system to determine if the water is safe to drink. If lab results indicate there may be a problem, the Town issues a notice of “boil advisory”.

The EPA has established National Primary Drinking Water Regulations (NPDWRs) that set mandatory water quality standards for drinking water contaminants. These are enforceable standards called “maximum contaminant levels” which are established to protect the public against consumption of drinking water contaminants that present a risk to human health. Our water system adheres to these standards.

In addition, the EPA has established non-mandatory water quality standards for 15 contaminants. The EPA does not enforce these “secondary maximum contaminant levels”. They are established only as guidelines to assist public water systems in managing their drinking water for aesthetic considerations, such as taste, color, and odor. These contaminants are not generally considered to present a risk to human health. Iron and manganese are among these and occur naturally in the aquifer from which some of our wells draw water.

We realize that when these contaminants are present in your water they can cause the water to be cloudy or colored, or to taste or smell bad. This may cause some people to stop using their water from the system even though the water is safe to drink.

Please know that we are addressing these secondary contaminants and have contracted area consultants to propose possible cost-effective solutions. During this assessment period, we are taking extra steps to ensure that your water is safe to drink such as performing additional sampling in affected areas. Additionally, should you have any specific questions about your water or these secondary contaminants, you may contact Jeff Staples at Cenla Environmental Science, a water consulting firm, at 318.442.4000.

Thank you,

Town of Haughton Water Department